

Corporate Social Responsibility (CSR) Policy

Objective

BBGI Public Company Limited (“the Company”) operates with a strong commitment to its stakeholders, and is mindful of its responsibilities across economic, social, and environmental dimensions. The Company upholds integrity, adheres to the principles of good corporate governance, and recognizes the potential negative impacts its operations may have. Accordingly, this Corporate Social Responsibility Policy has been established to guide the Company's actions as follows:

CSR Policy Statement

1. **Legal Compliance and Transparency** the Company shall conduct its business in full compliance with all applicable laws and regulations, ensuring transparency, disclosure of material information, and auditability. It shall operate in accordance with its corporate governance policy, considering the interests of shareholders, employees, communities and society, business partners, media, customers, the general public, competitors, creditors, government agencies, and all stakeholders.
2. **Customer Responsibility** the Company is committed to continuously improving product and service quality to ensure customer confidence and satisfaction. In doing so, it prioritizes health and safety and provides accurate, adequate, and non-misleading product and service information. Furthermore, it shall safeguard customer data in compliance with relevant laws and shall not misuse such information for unjust gain.
3. **Fair and Ethical Procurement Practices** the Company shall uphold ethics in procurement and enforce fair contractual terms. It promotes supplier education and development to maintain high production and service standards. The Company also ensures that its business partners respect human rights, treat their labor fairly, and assume social and environmental responsibilities. In addition, it encourages suppliers to join anti-corruption networks and co-develop innovations that create shared value.

4. Fair Competition the Company conducts its business ethically and transparently, competing fairly and refraining from exploiting competitors or acquiring confidential information through inappropriate means. It will not tarnish the reputation of competitors through defamatory statements or unethical practices.
5. Creditor Relations the Company is committed to fairness, responsibility, and transparency in dealings with creditors. It strictly adheres to contractual terms and financial obligations, including matters of guarantees, capital management, and debt repayment. The Company will avoid deceptive practices or withholding of material information that could harm creditors. Should any contractual obligation be at risk, the Company will notify creditors promptly to collaboratively seek resolution.
6. Government Relations the Company values its relationship with the public sector and fully complies with all relevant laws and regulations. It shall support and respond to government policies as appropriate and in alignment with its business direction.
7. Environmental and Safety Stewardship the Company integrates environmental and safety risk analysis into all aspects of its operations. It shall utilize resources efficiently and promote energy conservation in line with international standards and sustainability practices.
8. Community and Social Development the Company actively promotes and supports the well-being of communities and society at large. It applies its knowledge and business expertise to deliver tangible benefits and prioritizes the integration of safety, occupational health, environmental, and energy management systems as core elements of its business operations.

Approved by the Board of Directors Meeting No. 1/2024 on January 29, 2024 Effective Date: February 1, 2024